

Air-Britain and COVID-19 - Updated

The COVID-19 virus is severely affecting all parts of our lives. Air-Britain is no exception. We want to tell you how this affects our operations.

Distribution

Our distribution warehouse in Kent is run by a small team, many of whom are in higher-risk categories. The normal team of six has been reduced to two, as a precaution and to keep our team safe. Our distribution manager, John Henderson, asks that you take note of the following points.

- Wherever possible, order via our website and avoid phoning to place your order.
- Do not make unnecessary enquiries as to when a book will be out - check the website! If it is not on there, it is not yet for sale. <https://www.air-britain.co.uk/actbooks/index.html>
- Do not duplicate or triplicate orders. This causes loads of extra work in having them cancelled and refunded. You will only slow things down, not get your book quicker.
- No visitors to the warehouse, for any reason. Please also do not call just for a chat, as this distracts from our main job of sending out books.
- Take the time to complete orders accurately, including filling in cheques properly, payable to Air Britain (Trading) Ltd. All credit card details to be entered and correct!
- If you MUST leave a message on our answerphone, PLEASE speak slowly and clearly, leaving your NAME and CONTACT TELEPHONE number. Otherwise we cannot call you back!
- Do exercise patience - we will do all we can to get books out, but there might be a longer turn-round time.
- Please be patient on deliveries. There are issues with international postal systems, which may cause delays.

Magazines

Our magazines are produced in a virtual environment and we do not anticipate any problems, unless a particular editor is ill. If that happens, the relevant section will be held over until they recover. The only issue may be if our printers have problems with staffing. If that happens, we will let you know the revised posting dates. If you live outside the UK, however, please note that there are delays in the international postal system. Please allow extra time before chasing about non-delivery.

Remember that eABN is available on line through PocketMags <https://pocketmags.com/air-britain-magazine> The March edition is already up on the site.

Publications

Similarly, our new books are also prepared in a virtual environment. The main potential for delay is with our printers. One of our main suppliers is in Poland and, as that country is in lock-down, we have to look at other options. Details of when new books are on our website.

Fly-In - CANCELLED

Many of you will not be surprised to hear given the current crisis, Air-Britain has reluctantly decided to cancel our annual Fly-In on 20-21 June at Turweston.

Hopefully we will be back again and you will be able to join us in 2021. We have provisionally reserved the 3rd weekend in June 2021 for the event at Turweston. We would be delighted for your support in 2021.

In the mean-time please stay safe and healthy and we look forward to seeing next year.

Travel

Our travel plans have already been disrupted. The Friedrichshafen trip next month has already been cancelled. We are monitoring the possible impact of the current US travel ban on our Oshkosh trip and will keep customers informed of developments.

We will post updates on the [COVID-19 thread](#) on our message board. Remember that our web-based resources, the [Message Board](#) and [AB-IX](#) for registered members, and [ABPic](#) for wider use, are still available

Thank you for your patience and please keep safe.

The Air-Britain Management Team